

1/7
AUS920030408US1

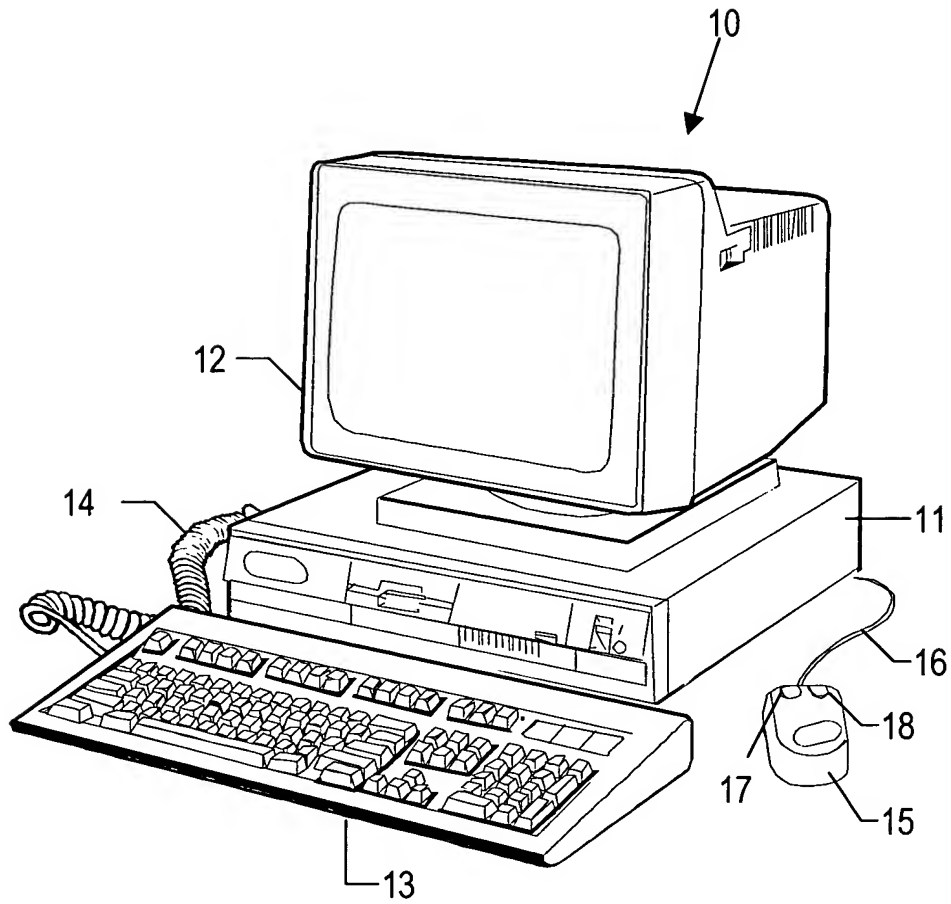


FIG. 1

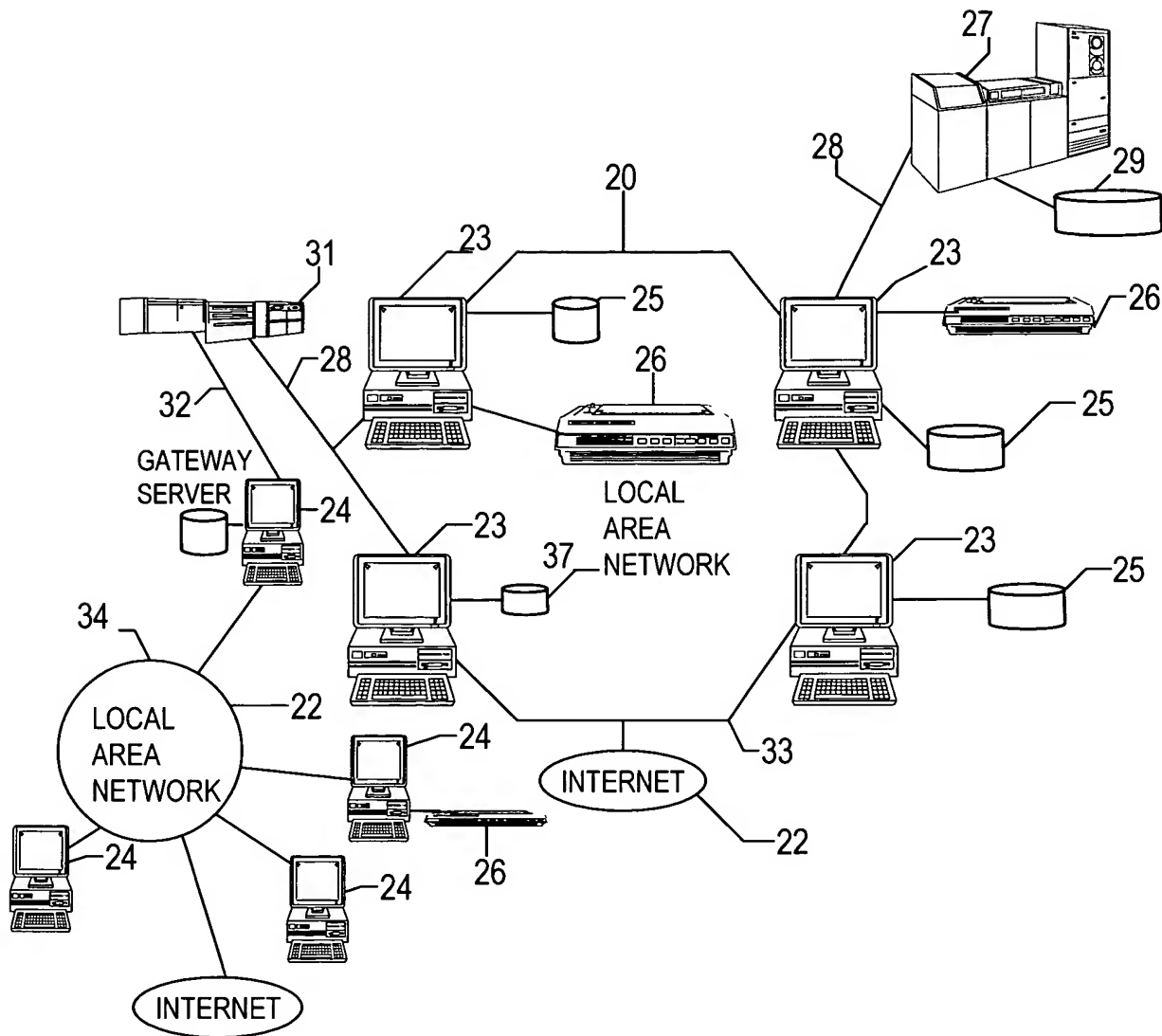
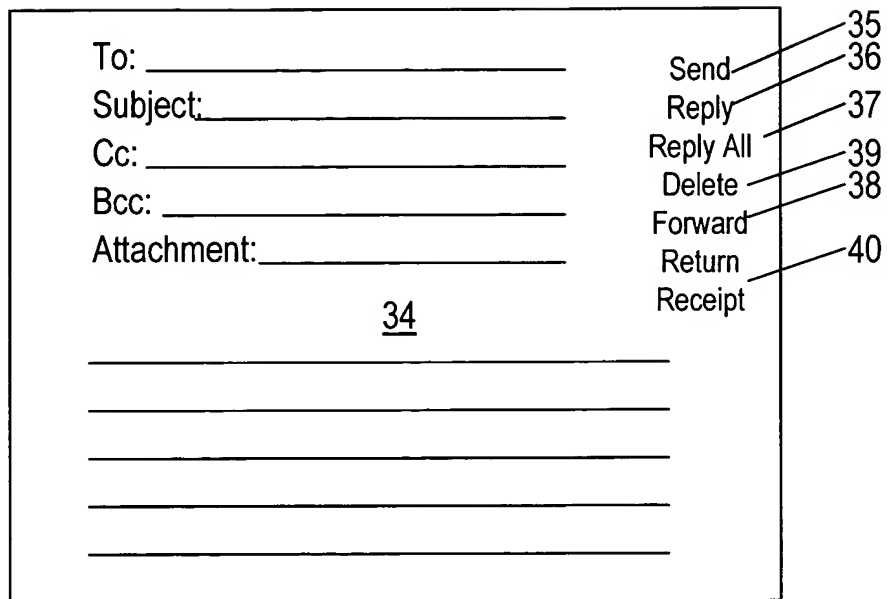


FIG. 2



A diagram of an email composition window. On the left, there are five labeled input fields: "To:", "Subject:", "Cc:", "Bcc:", and "Attachment:". Below these fields is a large rectangular area with five horizontal lines, representing the email body. On the right side of the window, there is a vertical column of five buttons: "Send", "Reply", "Reply All", "Delete", and "Forward". Below these buttons are two more buttons: "Return" and "Receipt". Numbered callouts point to various elements: 34 points to the body text area, 35 points to the "Send" button, 36 points to the "Reply" button, 37 points to the "Reply All" button, 38 points to the "Delete" button, 39 points to the "Forward" button, and 40 points to the "Return" button.

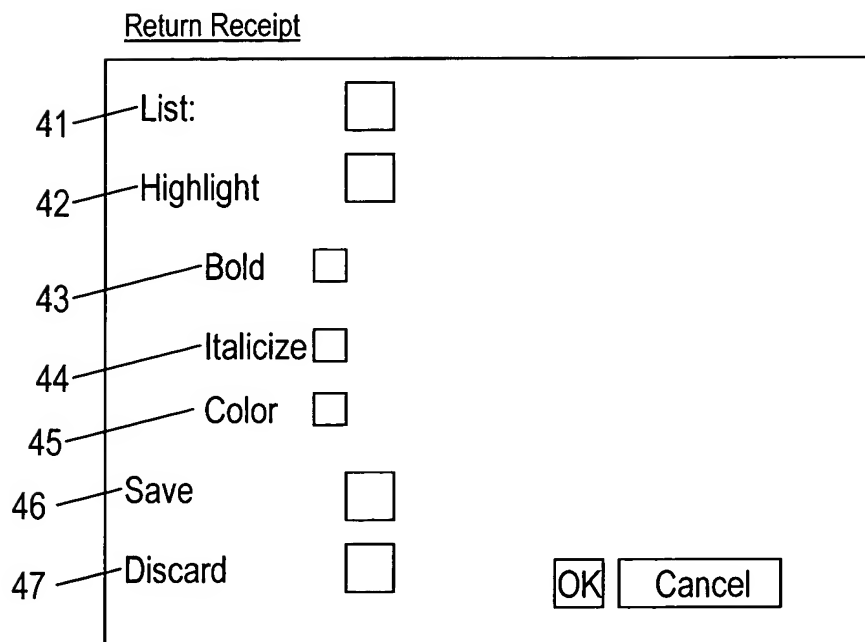
To: _____
Subject: _____
Cc: _____
Bcc: _____
Attachment: _____

34

Send
Reply
Reply All
Delete
Forward
Return
Receipt

35
36
37
38
39
40

FIG. 3a



A diagram of a "Return Receipt" dialog box. The title bar at the top reads "Return Receipt". Inside the dialog, there are seven options, each with a label and a checkbox: "List:", "Highlight", "Bold", "Italicize", "Color", "Save", and "Discard". At the bottom right of the dialog are two buttons: "OK" and "Cancel". Numbered callouts point to the following elements: 41 points to the "List:" label, 42 points to the "Highlight" label, 43 points to the "Bold" label, 44 points to the "Italicize" label, 45 points to the "Color" label, 46 points to the "Save" label, and 47 points to the "Discard" label.

Return Receipt

41 List: ☐
42 Highlight ☐
43 Bold ☐
44 Italicize ☐
45 Color ☐
46 Save ☐
47 Discard ☐

OK Cancel

FIG. 3b

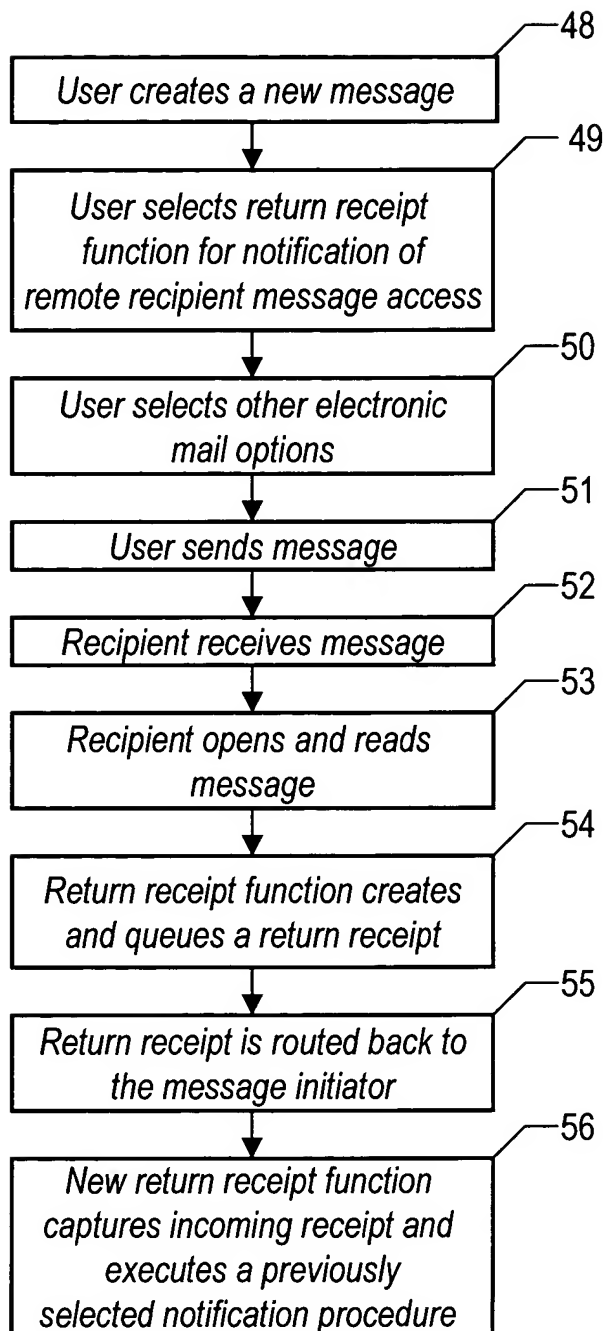
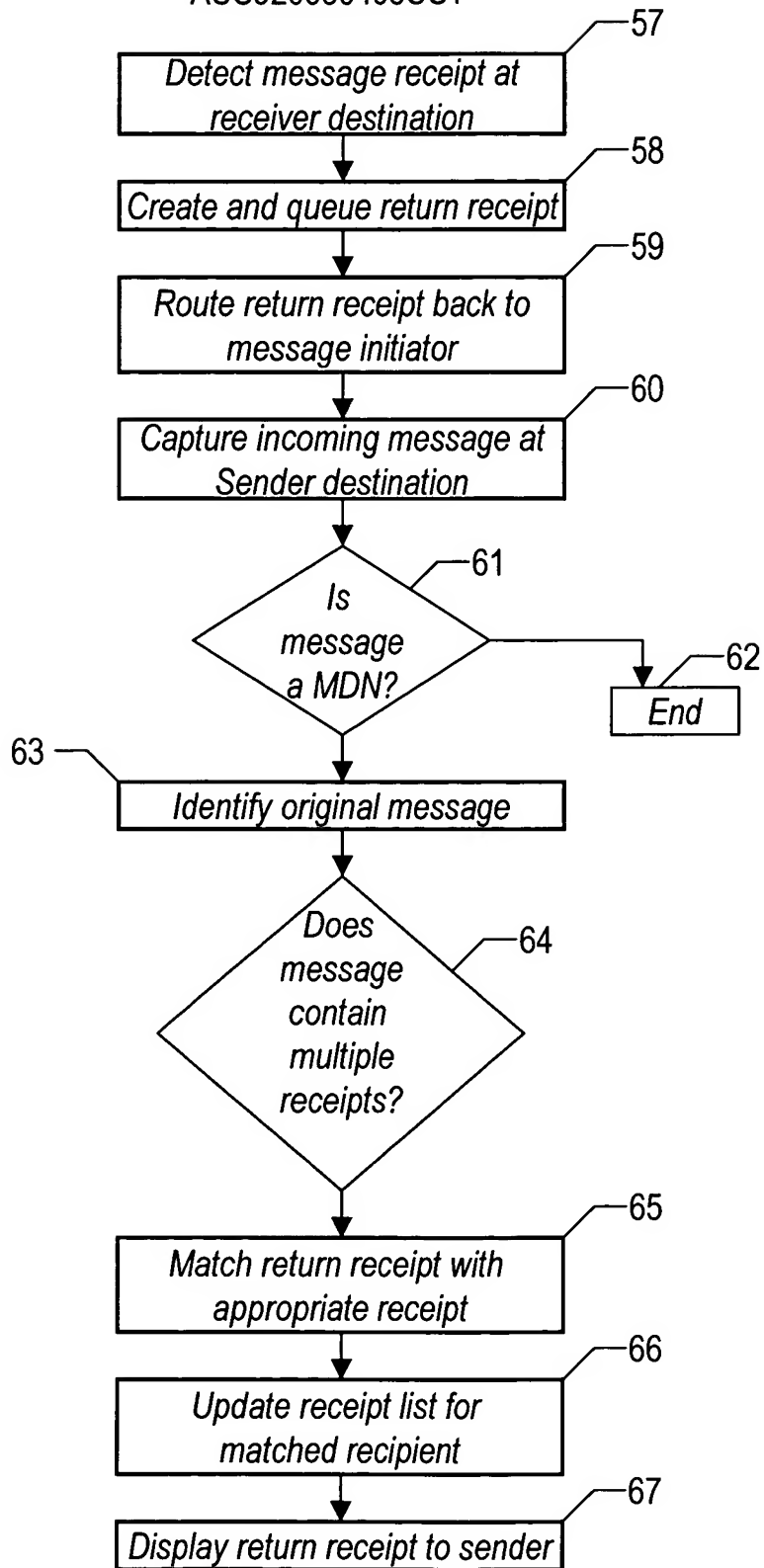


FIG. 4

FIG. 5



To: JohnDoe@company.com, JaneDoe@company.com
cc: LukeDoe@company.com , RitaDoe@company.com
bcc: FredDoe@company.com
Subject: Today's Customer Meeting

FIG. 6a

To: JohnDoe@company.com , JaneDoe@company.com
cc: LukeDoe@company.com, RitaDoe@company.com
bcc: FredDoe@company.com
Subject: Today's Customer Meeting

FIG. 6b

To: JohnDoe@company.com, JaneDoe@company.com
cc: LukeDoe@company.com, RitaDoe@company.com
bcc: FredDoe@company.com
Subject: Today's Customer Meeting

JohnDoe@company.com, received 10/01/2002-08:53AM EST
JaneDoe@company.com, unread
LukeDoe@company.com, unread
RitaDoe@company.com, received 10/02/2002-10:22AM EST
FredDoe@company.com, unread

FIG. 6c

The following return receipt has received	
LukeDoe@company.com at Nov. 15, 2002, 11:25 AM EST	
Save	Discard

FIG. 6d